



State of Utah

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September 1, 2015

Dear Health Care Provider,

Effective October 1, 2015 Gerber/Nestle will be the contract soy formula company for the Utah WIC Program. The *Gerber Good Start Soy* and *Gerber Graduates Soy* are the contract soy formulas which provide a rebate to the Utah WIC Program. Abbott remains the contract milk based formula company. The Abbott formulas that provide a rebate to the Utah WIC Program are *Similac Advance*, *Similac Sensitive*, *Similac for Spit Up* and *Similac Total Comfort*. *Similac Advance*, *Gerber Good Start Soy* and *Gerber Graduates Soy* do not require the use of the Utah WIC Program Formula and Food Authorization Form (FAFAF). However, *Similac Sensitive*, *Similac for Spit Up* and *Similac Total Comfort* do require a FAFAF to be completed because these formulas contain 19 calories per ounce. If a state licensed prescriptive authority medically determines the need for a non-contract formula, the Utah WIC Program will honor the prescriptive authority's order which needs to be submitted on the enclosed FAFAF. The FAFAF must be complete before the WIC clinic staff are able to provide *Similac Sensitive*, *Similac for Spit Up*, *Similac Total Comfort*, non-contract or medical formulas to WIC participants.

The current manual process of completing the enclosed form for your patient to take to her WIC clinic is replete with errors resulting in a high submission of incomplete forms. These forms must be manually taken back to the health care providers' offices for correction and completion. This manual process can take up to 2 – 3 weeks to correct the forms and issue non-contract, medical formula for high risk infants and children. This delay could have an adverse impact on the nutritional status of your high risk, medically fragile patients. To address this delay and improve the process, the Utah WIC Program has partnered with the Utah Health Information Network (UHIN) to implement a secure, HIPPA compliant electronic transmission process using cHIE Direct.

The cHIE Direct electronic process can make communication between the health care providers and the local WIC staff faster, safer and easier for everyone. Health care providers can simply complete electronic FAFAF forms, attach them to a cHIE Direct message, and securely email them to their patient's WIC clinic, eliminating lost or incomplete hard copy forms. The electronic FAFAF fillable forms can be stored electronically for easy access in the electronic medical record. After receiving a cHIE Direct message containing an electronic FAFAF form, if WIC staff need more information, staff can simply send a cHIE Direct message to the health care provider and get a reply within the system – no more spending time trying to communicate via fax, phone or through WIC participants carrying health information on hard copy forms!

The Utah WIC Program will be implementing this electronic FAFAF process in 2016 and will no longer be accepting manual hard copy FAFAF forms. If you are interested in piloting and implementing the electronic submission of Utah WIC FAFAF forms from your EMRs connected to cHIE Direct to WIC clinics, or using UHIN's cHIE Direct, please contact one of the following UHIN staff:

Merri Rock, Provider Consultant for UHIN (mrock@uhin.org , 801-466-7705 x 220)

Mary Carbaugh, Provider Consultant for UHIN (mcarbaugh@uhin.org 801-671-1528)

If you have any questions, please contact:

Phyllis Crowley, MS, RD, IBCLC, State Nutrition Coordinator for the Utah WIC Program (801-273-2931 or pcrowley@utah.gov)

Respectfully,

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